

Managing your super is easy with telstrasuper.com.au

TelstraSuper 

This factsheet outlines how the Telstra Super website can make managing your super easy.

SuperOnline™

SuperOnline is the safe, secure way to keep up to date with your super. The following features are available within *SuperOnline* to help manage your super:

- **My details.** View and update your contact details here.
- **My investment choice.** View and change your investment option online.
- **My balance.** Wondering how much your super is worth? Obtain a current balance at any time.
- **My transactions.** View all contributions, withdrawals, roll ins, deductions and asset switches applied to your account. My transactions also offers you the ability to switch to an investment view for all your transactions so you can see the units purchased, effective date and the unit price paid for a particular period. You can download your transaction data to your own software if you wish.
- **My forms.** Download a form relevant to your super arrangement with your personal details already completed.
- **My beneficiaries.** Nominate a non-binding beneficiary and keep your beneficiary details up to date. Check the expiry date of your binding beneficiary if applicable.
- **My super statements.** View your quarterly Super Statements online.
- **Enquiry.** If you have a superannuation related question, you can send us your query securely via *SuperOnline*.

Setting up your SuperOnline access

Go to www.telstrasuper.com.au and click on New User in the *SuperOnline* login box located on the right hand side of the homepage.

Enter your member number and PIN. If you do not have a PIN, call **1300 033 166** to request one today.

Once you have entered your details you can nominate your own password for future access. Choose a password that is hard to guess but easy to remember!

You will also be asked to set up security questions. Answering your security questions will allow you to re-set your password in future should you forget it.

Future access

Once you have set up your *SuperOnline* account you can access it at any time.

Next time you wish to use *SuperOnline* look out for the login box located on any page at www.telstrasuper.com.au.

Useful tools

Calculators

The calculators can be found in the Tools & Forms section of the website. You can use our calculators to explore various scenarios and be better informed about your super.

Investment performance

Updated monthly, our investment performance page provides you with rolling 12-month, 3, 5, 7 and 10-year investment returns. You can also review our monthly market updates.

Unit prices

Your super's balance is calculated using daily unit prices. You can download and view a unit price performance graph or extract a history of unit prices.

Forms

Need a form? Use our Find a form tool in the Tools & Forms section to locate the form you are looking for. Alternatively you can obtain a form relevant to your arrangement in the My forms section of *SuperOnline*, where we have made it easier for you by completing some of your personal details on certain forms.

My super

For details of your super arrangement visit the My super section on our website and select your product. If you cannot remember which product you are in, use our interactive product selector to work out which arrangement you belong to.

There are also links to other helpful parts of the site as well as a complete product disclosure statement.

E-publications

All Telstra Super members currently receive quarterly statements, Telstra Super's *Moving Forward*[®] magazine and other important news by post from time to time. You can choose to receive these by email and help us to help the environment.

Subscribe to our e-publications today and be the first to know.

- Telstra Super Financial Planning has a financial planning e-newsletter which is produced three times a year and provides members with information on a wide range of topics relating to financial planning – not just super.
- The investment e-newsletter is a quarterly publication, providing in-depth commentary, data and analysis of your investment option's performance for the previous quarter and much more.

These publications are only available by email so subscribe today.

Visit e-publications under Tools & Forms on our website and sign up. You will receive the latest news and also get the chance to enter our regular competitions!

Subscribing is easy

All you need is your member number and an email address to subscribe. Remember, if you change your email address, log in and update your new email address.

This information is general advice only and does not take into account your individual objectives, financial situation or needs. Before acting on any advice you should assess whether it is appropriate for you and consider talking to a financial adviser. Before making any decision about acquiring any product, you should obtain and review its product disclosure statement, available at www.telstrasuper.com.au or by calling 1300 033 166.

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Call

1300 033 166
8.00am to 5.30pm (Melbourne time)
Monday to Friday



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