

Continuing Income Protection TelstraSuper Personal Plus



Complete this form to transfer your Income Protection cover to your TelstraSuper Personal Plus account.

BLUE SECTIONS FOR YOUR INFORMATION

GREY SECTIONS TO FILL OUT

Save time! Complete in **SuperOnline**

What you need to know

We have been advised that you have recently ceased employment with the Telstra Group. Subject to meeting eligibility criteria, your Income Protection cover will be transferred to your new TelstraSuper Personal Plus account. To finalise the transfer of your Income Protection cover, simply complete this form and return it to us, with a copy of your most recent payslip attached, within 120 days of leaving your previous employer. TelstraSuper must also receive a superannuation guarantee contribution from your new employer into your TelstraSuper Personal Plus account within 180 days of leaving your previous employer.

If within this 120 day period we don't receive your completed form and recent payslip your Income Protection cover will be cancelled. You can re-apply at a later date over the phone or online with our Insurer, MLC Limited (MLC Life Insurance). Simply log in to your online account or complete an **Insurance Telephone Application Request** form available at telstrasuper.com.au/forms

You can also change or apply for cover using our insurance portal available via your online account (if eligible) at telstrasuper.com.au

If you have commenced work in casual employment, you are not eligible for this offer.

If you identify as non-binary, eligibility may depend on you nominating a binary gender via the **Gender affirmation for insurance purposes** form. This is because the relevant premiums are based on binary gender (male/female) pricing. Contact us on **1300 033 166** for more information or to request a **Gender affirmation for insurance purposes** form.

If you're signing this form on behalf of another person, you will need to complete and attach an **Authorised Third Party Representative Identification** form available at telstrasuper.com.au/forms and include any certified documents as required.

Important information

For more information you should read the **TelstraSuper Personal Plus Product Disclosure Statement** and **TelstraSuper Personal Plus Insurance Guide** available at telstrasuper.com.au/pds, email underwriting@telstrasuper.com.au or by calling **1300 033 166**.

Election to keep your insurance cover

By completing this form, you have taken the active step of continuing your insurance cover and therefore you're **deemed to be electing to keep all of your insurance cover** now, and in the future. This includes if you transfer to a different TelstraSuper account.

This will ensure that you won't lose your insurance cover as a result of legislation covering low account balance (less than \$6,000), inactivity (your account does not receive a contribution for 16 months) or if you're under 25 years of age.

To make an election to maintain insurance only in particular circumstances and not all of the circumstances specified above or if you want to make any changes to your insurance arrangements contact us on **1300 033 166**.

1. Your details currently held by TelstraSuper

Title	<input type="checkbox"/> Mr	<input type="checkbox"/> Mrs	<input type="checkbox"/> Miss	<input type="checkbox"/> Ms	<input type="checkbox"/> Other		
Surname*				Member number*			
Given name(s)*				Date of birth*			
Residential address*							
Suburb*			State*			Postcode*	
Mobile/contact no.*				Email address			

* Mandatory fields

Note: We'll be unable to process this form if your contact or personal details are different to the details we currently hold for you. To check and/or update your details before you submit this form you can:

- log into *SuperOnline*, or
- call us on **1300 033 166**, or
- complete a **Change of contact details** form to update your contact details or a **Change of member details** form to update your personal details available at telstrasuper.com.au/forms and submit it with this form.

YOUR
INFO
↓

2. New employment details

1. A contractor/director and employee of a private company OR
- Employed on a permanent full-time basis OR
- Employed on a permanent part-time basis



You must attach a copy of your payslip

To process your request we require a copy of your most recent payslip. Please ensure you attach a copy to this form.

Casual members are not eligible to apply for income protection cover.

Self-employed members are not eligible to apply unless you are both a director and employee of a private company and the employer Superannuation Guarantee contributions are paid into your TelstraSuper Personal Plus account.

2. Occupation Industry

3. Employer

4. Address

Contact phone number

5. Duties of occupation (e.g. office work, sales, supervision, manual work, working at heights)

6. Annual salary including super (includes packaged items but excludes bonuses/commission) \$

3. Eligibility questions – only complete if you've had a salary increase

Do not complete this section if you have had a salary decrease or your salary has remained the same since leaving your Telstra Group employer. Your Income Protection cover will continue up to 85% of your base salary.

Only complete this section if you have had a salary increase with your new occupation. We will be able to transfer up to an additional 20% of the value of your previous Income Protection cover.

If you wish to apply for more Income Protection cover, you can do so over the phone with our Insurer MLC Life Insurance. Simply log in to your online account or complete an **Insurance Telephone Application Request** form available from telstrasuper.com.au/forms or by calling **1300 033 166**.

At the date of this application:

1. Have you been told by a doctor, or medical specialist, that you have less than 24 months to live? Yes No
2. Regardless of the hours that you are working, do you have an illness or injury that stops you from performing all of your usual work activities at least 30 hours a week? Yes No
3. Due to an illness or injury have you been unable to work for more than 4 weeks in the last 12 months? Yes No
4. Has a life insurance company ever refused you cover or offered you cover subject to special terms such as an exclusion (for example not covering you for a back related condition) or an additional premium amount? Yes No
5. Have you ever made a claim, or do you plan to make a claim, for an illness or injury from:
 - Government benefits (such as sickness benefit or invalid pension)
 - Motor accident scheme
 - TelstraSuper or another Superannuation fund
 - Workers' Compensation or a Life insurance policy? Yes No

If you answered "Yes" to any of the questions above, you are not eligible to transfer your Income Protection cover using this form. However, you may still apply for this cover online or over the phone with our Insurer MLC Life Insurance. Simply log in to your online account or complete an **Insurance Telephone Application Request** form available at telstrasuper.com.au/forms

4. Your duty to take reasonable care not to make a misrepresentation

About this application and your duty

When you apply for life insurance, we conduct a process called underwriting. It's how we decide whether we can cover you, and if so, on what terms and at what cost.

We will ask questions we need to know the answers to. These will be about your personal circumstances, such as your health and medical history, occupation, income, lifestyle, pastimes, and current and past insurance. The information you give us in response to our questions is vital to our decision.

The duty to take reasonable care

When applying for insurance, there is a legal duty to take reasonable care not to make a misrepresentation to the insurer before the contract of insurance is entered into.

A misrepresentation is a false answer, an answer that is only partially true, or an answer which does not fairly reflect the truth.

This duty also applies when extending or making changes to existing insurance, and reinstating insurance.

If you do not meet your duty

If you do not meet your legal duty, this can have serious impacts on your insurance. Your cover could be avoided (treated as if it never existed), or its terms may be changed. This may also result in a claim being declined or a benefit being reduced.

Please note that there may be circumstances where we later investigate whether the information given to us was true. For example, we may do this when a claim is made.

Guidance for answering our questions

You are responsible for the information provided to us. When answering our questions, please:

- Think carefully about each question before you answer. If you are unsure of the meaning of any question, please ask us before you respond.
- Answer every question.
- Answer truthfully, accurately and completely. If you are unsure about whether you should include information, please include it.
- Review your application carefully before it is submitted. If someone else helped prepare your application (for example, your adviser), please check every answer (and if necessary, make any corrections) before the application is submitted.
- You must not assume that we will contact your doctor for any medical information. If you are unsure about whether you should include information or not, please include it.

Changes before your cover starts

Your duty to take reasonable care not to make a misrepresentation continues until the time your insurance cover starts.

Before your cover starts, we may ask about any changes that mean you would now answer our questions differently. As any changes might require further assessment or investigation, it could save time if you let us know about any changes when they happen.

Where the Policy Owner and Life Insured are different persons

If the policy owner and life insured under the policy are different persons, a misrepresentation by the life insured has the effect as though it is a misrepresentation by the policy owner.

If you request life insurance inside super, the Trustee obtains this insurance from us in relation to you. In this circumstance, we rely on the representations made to us by you or the Trustee.

If you need help

It's important that you understand this information and the questions we ask. Ask us or your adviser for help if you have difficulty understanding the process of buying insurance or answering our questions.

If you're having difficulty due to a disability, understanding English or for any other reason, we're here to help and can provide additional support for anyone who might need it. If you want, you can have a support person you trust with you.

What can we do if the duty is not met?

If the person who answers our questions does not take reasonable care not to make a misrepresentation, there are different remedies that may be available to us. These are set out in the Insurance Contracts Act 1984 (Cth). These are intended to put us in the position we would have been in if the duty had been met.

For example we may:

- avoid the cover (treat it as if it never existed),
- vary the amount of the cover, or
- vary the terms of the cover.

Whether we can exercise one of these remedies depends on a number of factors, including:

- whether the person who answered our questions took reasonable care not to make a misrepresentation. This depends on all of the relevant circumstances,
- what we would have done if the duty had been met – for example, whether we would have offered cover, and if so, on what terms,
- whether the misrepresentation was fraudulent, and
- in some cases, how long it has been since the cover started.

Before we exercise any of these remedies, we will explain our reasons, how to respond and provide further information, including what you can do if you disagree.

5. Privacy statement

Telstra Super Pty Ltd and MLC Life Insurance take responsibility to protect your privacy very seriously by applying strict security and privacy controls to the way we handle your personal information. Both organisations are bound by obligations imposed by privacy laws including the Australian Privacy Principles.

The way in which Telstra Super Pty Ltd and MLC Life Insurance collect, use, secure, handle and disclose your personal information is set out in the Telstra Super Pty Ltd's Privacy Policy and Privacy Collection Statement which you can read at telstrasuper.com.au/privacy and in the MLC Life Insurance Privacy Policy which you can read at www.mlcinsurance.com.au/privacy-policy. These documents are also available free of charge upon request using the contact details below.

Telstra Super Pty Ltd

Privacy Officer
PO Box 14309
Melbourne VIC 8001
Phone: **1300 033 166**
Email: privacy@telstrasuper.com.au

MLC Life Insurance

Attention: Privacy Officer
MLC Life Insurance
PO Box 23455
Docklands VIC 3008

6. Your declaration and signature

Read this section carefully before signing

I understand and agree:

I have read and understood the insurance information in the **TelstraSuper Personal Plus Product Disclosure Statement**.

My decision to apply for or vary insurance cover is based on the insurance information in the **TelstraSuper Personal Plus Product Disclosure Statement** that I have read and my understanding of that information.

I understand and agree that:

- (a) I have read and understand the duty to take reasonable care not to make a misrepresentation,
- (b) the answers to the questions in this application and any other relevant personal statement(s) and questionnaires are true and complete, no information material to the assessment of this application has been withheld and the answers given form the basis of the contract for which I am applying or varying,

(c) if any answers to the application questions are not in my own handwriting, I certify that I have checked them and they are true, correct and complete and that no information material to the assessment of this application has been withheld,

(d) I consent to notices relating to my application to be sent to the email address or the mobile number provided by me and I acknowledge that my personal and sensitive information may be sent to that email address,

(e) where this application is for insurance cover under a superannuation fund, I will provide the Insurer or the Trustee or any appointed adviser, intermediary or administrator with any information which relates to my membership of that fund which they may request,

(f) no additional insurance is effective until the Insurer accepts this application,

(g) I authorise the Insurer to provide my personal information, including financial, medical and other sensitive information (whether provided in this application or otherwise subsequently collected by the Insurer with my consent) to any medical professional, medical facility, reinsurer, assessor, adviser or any other confidential service provider, now or at any time in the future, for the purpose of issuing or administering this insurance, and assessing any claim made in respect of this insurance.

Each person who signs this form as a guardian, administrator or attorney for the member named in this form represents and warrants by signing this form that he or she has been lawfully appointed as guardian, administrator or attorney (as the case may be) for that member and that appointment remains valid and current at the date hereof and has not been revoked.

Signature X

Date

If the signatory is not the member, please state your capacity: Guardian Administrator Attorney



Please return completed form to TelstraSuper:

Telstra Super Pty Ltd, PO Box 14309, Melbourne, VIC 8001 or email to underwriting@telstrasuper.com.au

Before sending this form to TelstraSuper, please check that you have:

- attached a copy of your most recent payslip
- completed the eligibility questions (if you have had a pay increase)

Telstra Super Pty Ltd, ABN 86 007 422 522, AFSL 236709, is the trustee of the Telstra Superannuation Scheme ABN 85 502 108 833 (TelstraSuper).

Telephone 1300 033 166 Website telstrasuper.com.au

Telstra Super Pty Ltd complies with the Privacy Act 1988 (Cth). For further information on privacy visit our website at telstrasuper.com.au to download a copy of our Privacy Policy and Privacy Collection Statement.

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